

WS-01303A-14-0010



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

RECEIVED
AZ CORP COMM DIVISION
DOCKET CONTROL

Priority: Respond Within Five Days

2014 MAY 30 PM 3 10

Opinion No. 2014 - 116468

Date: 5/30/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commissioner
DOCKETED

MAY 30 2014

Complaint By: First: Georgi & Roger Last: Babcock

Account Name: Georgi & Roger Babcock

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Fort Mohave

CBR:

State: AZ Zip: 00000

is:

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPPOSED TO PROPOSED RATE INCREASE *****DOCKET NO. WS-01303A-14-0010*****

5-30-2014

We would like to express our concerns about the massive increase in our sewage charges in Fort Mohave Az. EPCOR says they are not making enough profit for their employees, operating cost, etc.

We very strongly protest this increase. This is a retirement community with tons of snow birds. Most of us are living on a fixed income. Why should we be paying more for our sewage than for our drinking water ?

Understand that Bullhead City is paying \$32 for their waste disposal services, yet we are paying \$56. Don't understand why they are not getting increases also. Was told that Mohave Valley pays \$32 monthly to Fort Mohave Indian council for their sewage services.

EPCOR's concerns is obtaining more money to improve their plants to be able to sell reclaimed (affluent) water. We here in Los Lagos community are currently buying affluent water from EPCOR. Why is this money not being used for that purpose. Seems selling the reclaimed water should pay for the costs of upgrading their systems.

Thank you for your time and concerns.

Georgi & Roger Babcock
Retired U.S. Navy/at&t techs
End of Complaint

ORIGINAL

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01303A-14-0010. closed

End of Comments

Date Completed: 5/30/2014

Opinion No. 2014 - 116468
